

TERMS AND CONDITIONS

Fees

The fee for an initial 1-hour and a half consultation is 75 euros. All following sessions can last up to one hour and cost 100 euros. Please know that if the session lasts more than an hour, the rate will be subject to change and be billed on a pro rata basis.

The psychologist holds no contracts with health insurance companies or municipalities. It is your responsibility to seek reimbursement if applicable.

Cancellations

Cancellations may be made up to 24-hours before the appointment. Appointments cancelled after this time will be charged in full.

Confidentiality and Disclosure

The information you and your child share in therapy is held private and confidential between you and the psychologist, and cannot be shared with others without your consent. You can also withdraw your consent, just as easily as it was given. The only exceptions to this are:

- -The psychologist may discuss your case in supervision, to ensure best practice. However, the supervisor is also bound by the same principles of confidentiality.
- -The psychologist may need to break confidentiality, even without your consent, if there is a risk of harm to you or your child if certain information is not disclosed. In this situation, the psychologist will contact the person or service most able to help you, e.g. your GP, social services, or the police. Wherever possible, the psychologist will let you know what information has been shared and with whom.

The psychologist will keep confidential and secure paper and electronic notes on their work with you and your child i.e. in a locked filing cabinet and on a password-protected computer. As per professional guidelines, clinical notes will be kept for seven years after the last appointment and then destroyed.

Complaint procedure

The psychologist is subject to the Code of Ethics and Conduct of the Dutch association of psychologists (Nederlands instituut van Psychologen – NIP), and is a member of P3NL. Complaints with regard to assessments, reports, treatment, conduct and ethical issues should be addressed directly to P3NL.