



# EARLY YEARS PSYCHOLOGY

## TERMS AND CONDITIONS

### **Fees**

The fee for an initial 1-hour consultation is 85 euros. All sessions are the same fee as your first appointment. Please note that if your session is longer than 1-hour, the fee will be subject to change and charged on a pro-rata basis. The fees are subject to regular review.

The psychologist holds no contracts with health insurance companies or municipalities. It is your responsibility to seek reimbursement if applicable.

### **Cancellations**

Cancellations may be made up to 24-hours before the appointment. Appointments cancelled after this time will be charged in full.

### **Confidentiality and Disclosure**

The information you and your child share in therapy is held private and confidential between you and the psychologist, and cannot be shared with others without your consent. You can also withdraw your consent, just as easily as it was given. The only exceptions to this are:

- The psychologist may discuss your case in supervision, to ensure best practice. However, the supervisor is also bound by the same principles of confidentiality.

- The psychologist may need to break confidentiality, even without your consent, if there is a risk of harm to you or your child if certain information is not disclosed. In this situation, the psychologist will contact the person or service most able to help you, e.g. your GP, social services, or the police. Wherever possible, the psychologist will let you know what information has been shared and with whom.

The psychologist will keep confidential and secure paper and electronic notes on their work with you and your child i.e. in a locked filing cabinet and on a password-protected computer. As per professional guidelines, clinical notes will be kept for seven years after the last appointment and then destroyed.

### **Complaint procedure**

The psychologist is subject to the Code of Ethics and Conduct of the Dutch association of psychologists (Nederlands instituut van Psychologen – NIP), and is a member of P3NL. Complaints with regard to assessments, reports, treatment, conduct and ethical issues should be addressed directly to P3NL.